

Restore LA Contractor IEM Inc. takes flood victims real-time, real-world issues as advice for Policy Change.



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IEM Inc management in the Baton Rouge Recovery call center has taken steps in recent months to investigate how the recovery program policy affects flood victims. IEM Inc. managers joined private Facebook groups to collect homeowners personal information.

We are still reviewing data related to IEM Inc. employees using public and private social media posts by flood victims to train and advise their internal employees on how to "Handle" the applicants which are the flood victims.

It should concern us all that IEM Inc. is assigning employees to monitor Facebook groups that discuss disaster recovery here in Louisiana.

More information will be released as it is received, verified, reviewed by our transparency team.

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